

THE IMPACT OF RISK MANAGEMENT PROGRAMS ON THE PRACTICE OF PHARMACY - PHARMACIST SURVEY

The Office of Drug Safety at the Food and Drug Administration (FDA) requests your assistance in evaluating the dissemination and the effectiveness of Risk Management Programs (RMP) from a pharmacist's perspective. Your input is greatly appreciated.

1. Are you currently employed in a position that requires an active pharmacist license?

? No

? Yes, ? Please specify the state where you are currently employed: _____

2. Which setting(s) best describes where you are currently practicing pharmacy? (Check all that apply)

? Inpatient Hospital;

? Outpatient Hospital;

? Clinic or Ambulatory Care ;

? Retail;

? Long-term Care Facility;

? Regulatory Agency;

? Academia;

? Drug Company;

? Other: _____

Specify

USE OF SPECIAL PRESCRIPTION STICKERS

(Physicians use special stickers on prescriptions for certain medications (Accutane - isotretinoin, Lotronex - alosetron) to ensure that safety risks have been addressed).

3. Have you ever received a prescription to dispense a medication that required a special sticker?

? No

? Yes

4. Have you ever received a fax or telephone prescription for a drug that required a special sticker?

? No

? Yes

5. Have you ever received a prescription for a medication that required a special sticker, but the sticker was missing?

? No ? (Skip to Q7)

? Yes

6. What procedure(s) did you follow when the sticker was missing? (Check all that apply)

? Did not dispense the drug;

? Dispensed the drug after calling the prescriber;

? Dispensed the drug after calling the Drug Company;

? Dispensed the drug after verifying with the patient;

? Dispensed the drug without further inquiry;

? Other: _____

Specify

7. In your opinion, how helpful is the special sticker as a communication tool between physicians (prescribers) and pharmacists? *(Check one)*
- ? Very helpful
 - ? Somewhat helpful
 - ? Not very helpful
8. Please provide any suggestions on how communication between prescribers and pharmacists could be improved: *(Use additional paper if needed)*

DEAR PHARMACISTS AND DEAR HEALTHCARE PROFESSIONAL LETTERS

(Drug manufacturers sometimes use "Dear Pharmacist" or "Dear Healthcare Professional" letters to communicate drug risks and adverse events to physicians, pharmacists, and other healthcare professionals).

9. Have you ever received a "Dear Pharmacist" or "Dear Healthcare Professional" letter?
- ? No ? *(Skip to Q12)*
 - ? Yes
10. How often do you read "Dear Pharmacist" or "Dear Healthcare Professional" letters? *(Check one)*
- ? Always
 - ? Often
 - ? Rarely
 - ? Never
11. In your opinion, how helpful is the "Dear Pharmacist" or "Dear Healthcare Professional" letter as a method of communicating with pharmacists?
- ? Very helpful
 - ? Somewhat helpful
 - ? Not helpful
12. Please provide any suggestions on how communication of drug risks between drug manufacturers and pharmacists could be improved: *(Use additional paper if needed)*

MEDICATION GUIDES, PATIENT PACKAGE INSERTS, AND INFORMATION LEAFLETS

MEDICATION GUIDES and PATIENT PACKAGE INSERTS are drug information sheets provided directly by some drug manufacturers for the purpose of informing patients of drug risks.

PATIENT INFORMATION LEAFLETS are drug information sheets that are usually computer-generated and written by a company other than the drug manufacturer, and are also for the purpose of informing patients.

13. Prior to taking this survey, were you familiar with the term: “medication guide”?

- ? No
? Yes

14. Based on your understanding, please indicate if the following patient information literature (when available) should be given to the patient with the dispensing of a medication? *(Check one box for each category)*

	Required with New AND Refill Rx	Required with New Rx only	Required with Refill Rx only	Always Optional	Do Not Know
Medication Guides:	?	?	?	?	?
Patient package inserts:	?	?	?	?	?
Patient information leaflets:	?	?	?	?	?

15. How often do you counsel patients when you provide the following information?
(Check one box for each category)

	Always	Often	Rarely	Never	Do Not Know
Medication Guides:	?	?	?	?	?
Patient package inserts:	?	?	?	?	?
Patient information leaflets:	?	?	?	?	?

16. In your opinion, how effective are the following patient information materials in communicating drug risks to patients? *(Check one box for each category)*

	Very Helpful	Somewhat Helpful	Not Helpful	Do Not Know
Medication Guides:	?	?	?	?
Patient package inserts:	?	?	?	?
Patient information leaflets:	?	?	?	?

17. Please provide any suggestions on how communication of drug risks between pharmacists and patients could be improved? (beyond patient package inserts, medication guides, and patient information leaflets) *(Use additional paper if needed)*

18. Please indicate if you have ever received educational materials from the manufacturer for any of the following drugs: *(Check all that apply)*

- | | | |
|----------------------------|---------------------------|--|
| ? Accutane (isotretinoin) | ? Lotronex(alosetron HCl) | ? Tracleer (bosentan) |
| ? Actiq (fentanyl citrate) | ? Mifeprex(mifepristone) | ? Trovan (trovafloxacin or alatrofloxacin) |
| ? Clozaril (clozapine) | ? Tikosyn (dofetilide) | ? Xyrem(sodium oxybate) |
| ? Thalomid (thalidomide) | ? None of the above | |

19. Please indicate if you have ever dispensed any of the following drugs: *(Check all that apply)*

- | | | |
|----------------------------|---------------------------|--|
| ? Accutane (isotretinoin) | ? Lotronex(alosetron HCl) | ? Tracleer (bosentan) |
| ? Actiq (fentanyl citrate) | ? Mifeprex(mifepristone) | ? Trovan (trovafloxacin or alatrofloxacin) |
| ? Clozaril (clozapine) | ? Tikosyn (dofetilide) | ? Xyrem(sodium oxybate) |
| ? Thalomid (thalidomide) | ? None of the above | |

20. If you have dispensed any of the drugs listed in Question 19, please indicate if you encountered any of the following problems: *(Check all that apply)*

	No	Yes
Patient complaints of limited pill supply	?	?
Prescriber complaints of limited pill supply	?	?
Difficulty accessing medication guides	?	?
Prescriber wishes to phone in prescriptions	?	?
Prescriber wishes to fax in prescriptions	?	?
Patient wants to obtain non-recommended refills	?	?
Prescriber wants to authorize non-recommended refills	?	?
Difficulty confirming that the patient or prescriber is registered (for drugs, such as clozapine, that require a registry)	?	?
Patient finds Medication Guide difficult to understand	?	?
Other problems: _____		
<i>Specify, use space below if needed</i>		

THANK YOU FOR YOUR ASSISTANCE